



## Eaton Service & Support

### UPS & Battery Services



Uniquely positioned to offer advanced, product based solutions, to support your uninterruptible power supply needs.

## 24 Hour Emergency Service | ☎ 1-800-843-9433

### UPS Start-Up Services

- Startup and Commissioning
- Installation Support & Supervision
- Training (Factory and Onsite)
- Power Quality Testing and Monitoring
- Load Bank Testing
- Infrared Scanning

### Advanced Support

- Regional Technical Support Engineers Available 24/7
- 24/7 Call Center
- 24/7 Parts Center

### Upgrades & Monitoring

- KVA Upgrades
- Power Factor Upgrades
- Capacitor Upgrades
- eNotify Remote Monitoring Service
- Power Vision and Web Cards

### Power Distribution - Switchgear Services

- Over 400 PDS Service & Consulting Personnel
- Circuit Breaker / Relay Testing
- Transformer Testing
- Switchgear Preventative Maintenance
- PLC Control and Load Shedding
- Generator & Motor Control
- Retrofits / OEM Replacement / Upgrades

### UPS & Battery Maintenance Coverage

- 7x24 Emergency Response
- UPS Preventative Maintenance
- Full Labor and Parts Coverage
- Battery Testing and Replacement
- Authorized Firmware Upgrades

### Onsite Support

- Over 200 Customer Support Engineers
- Strategically Located in the United States
- Factory Trained Technicians
- Factory Authorized Parts
- Local Parts' Inventories
- UPS and Battery Service History and Analysis

### Eaton

- Eaton Technicians have Direct Access to Manufacturing and Engineering
- Switchgear Sales and Service Division
- Eaton UPS Brand Names Include Exide, Best Power, IPM and Deltec

### Power Distribution - Consulting / Advising

- Power System Studies, Design & Analysis
- Arc Flash Studies and Training
- Power Quality / Harmonic Analysis
- New Substation Design & Construction
- Ground Grid Design & Testing
- Power System Audit & Efficiency Studies



### Eaton UPS & Battery Services

Strategic Locations in the United States for Local Customer Support

### Contact:

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